ITS Overview

Administrator

Deputy Administrator (2)

Chief Technology Officer (4) Chief Info Security Officer (5) Chief of Operations (110) Bureau Chief – Business Operations (10) Chief Data Officer/ GIO (3)

LUMA Liaison (1) Administrator

Deputy Administrator (2)

Chief Technology Officer (4)

- * IT Architecture
- * Software Licensing
- * IT Governance
- * IT Procurement/Purchasing

Chief Info Security
Officer
(5)

- * Cybersecurity Policy
- * Incident Resp.
- * Training and Education
- * IT Risk Management
- * Compliance/Audit
- * Policy management

Bureau Chief -Business Operations (10)

- * Budget
- * Billing
- * Finance
- * Purchasing
 * Exec. Support
- * HR

Chief Data Officer/ GIO (3)

- * Data Visualization
- * Data Warehouse
- * Data Structure & Governance
- * IGC-EC

LUMA Liaison (1)

- * Infor
- * Legacy Applications (interfaces)

Chief of Operations (110)

Service Delivery and Quality Management (1)

Infrastructure Operations (42)

- * Firewall
- * ISE
- * Endpoint and Mobile Security
- * VPN
- * Web Security
- * Vulnerability Management
- * Incident Management
- * Encryption Management
- * SIEM
- * Cloud Security (Azure/AWS/Other)
- * Vulnerability Scanning
- * Compliance Scanning
- * e-Discovery

- * LAN/WAN
- * Router/Switch
- * Internet Services
- * IP Address Management
- * Network Monitoring
- * Cloud Networking
- * Router/Switch
- * Wireless Networking
- * Voice Gateway/SIP
- * Documentation Services
- * Datacenter Services
- * SD-WAN and Automation

- * Server Management
 - * Storage/Backup/Archiving
 - * DNS InfoBlox
 - * DNS Bind
 - * F5 Administration
 - * Solar Winds Admin
 - * Asset Management
 - * Office 365 Administration
 - " Office 303 Aurillinistratio
 - * Datacenter Operations
 - * Disaster Recovery Operations
 - * VolP/Video Call Manager
 - * Project Support/Delivery
 - * COOP Support
 - * laaS (Azure/AWS/Private)

Service Desk (29)

- * District Support
- * Desktop Support
- * Conferencing
- * Collaboration
- * Mobile Device Support
- * Asset Management

Application Services (27)

- * Software Development
- * Application Support
- * Web Hosting
- * FTP Administration
- * SharePoint Administration
- * DMZ Administration
- * ARIN .Gov DigiCert
- * Cloud Hosting Services
- * SaaS (Azure/AWS/Private)

Project Delivery (10)

- * Project Management
- * Project Scoping
- * Project Development

Executive Management Office

ITS Administrator Jeff Weak

ITS Deputy Administrator Greg Zickau

Bureau Chief -Business Operations Cheryl Dearborn ITS Chief Of Operations – IT Manager V Jon Pope CISO
Chief Information
Security Officer
Keith Tresh

Chief Technology Officer – IT Architect IV (P) Mark Mayer

Chief Data Officer/ GIO Mike Woodford

LUMA Liaison Greg Mathias

Management Assistant Kristin Bartz HR Resource Specialist Lynn Kenneally Service Delivery & Quality Manager Mark French

Admin Asst I Mary Coffman Chief Technology Officer – IT Architect IV (P) Mark Mayer

Enterprise Architect – IT Architect III (0) Brian Smith Software Licensing – IT Architect III (O) Chris Carlisle

Project Manager I (N)
Cara Emigh

Enterprise Architect -IT Architect III (O) Tyler Jackson Business Architect -IT Architect II (N) Kimberly Love CISO
Chief Information Security
Officer (0)
Keith Tresh

Info Security Engineer II (N) VACANT Chief Compliance Officer (N)

Matt Aslett

Info Security Engineer II (M) Elizabeth Knox Info Security Engineer II (M) Sam Montiel Chief Data Officer (CDO) / Geospatial Information Officer (GIO) Mike Woodford

> Data Analytics Data Architect II (N) Stephen DeBoard

Data Analytics Data Scientist (M) Robert Kabel Bureau Chief – Business Operations IT Manager III (O) Cheryl Dearborn

Business Operations Manager (M) Erin Seaman Financial Specialist, Sr. (L) Michelle Day

HR Specialist (K) Lynn Kenneally Management Asst (J) Kristin Bartz

Business Operations Specialist (L) Michelle Santurro Financial Specialist (K) Pamala Parker Administrative Assistant I (H) Mary Coffman

Buyer, Senior (K) Kevin Heesch Financial Technician, Sr. (I) Janet Rogers Network and Security Operations Manager IT Manager IV (P) John Brown

Network Team Lead Infrastructure Engineer IV (N) Tom Nordberg Network Team Lead Infrastructure Engineer IV (N) Scott Williams Security Operations Mgr Info Security Engineer IV (O) Dave Comstock

Infrastructure Engineer III (M) Edward Teets Infrastructure Engineer III (M) Jeremy Atherton Infrastructure Engineer III (M) Abraham Valadez Infrastructure Engineer III (M) Todd Baxter Info Security Engineer II (M) Mike Mead Info Security Engineer II (M) Paul Zisk Info Security Engineer II (M) Daniel Jones

Infrastructure Engineer III (M) Brian Patch

Infrastructure Engineer III (M) Anthony Banta Infrastructure Engineer III (M) Todd Scott Info Security Engineer II (M) Tristan Suttle Info Security Engineer II (M) Kevin Pilcher Info Security Engineer II (M) Justin Nye

Info Security Engineer II (M) Ehrin Affolter ITS Chief Of Operations -IT Manager V Jon Pope

Service Delivery Manager IT Manager IV (P) Jason Black

IT Manager II (N) Service Desk Mgr. Larry Copeland

Analyst II (L) David Church TEAM LEAD

Analyst I (K) **Matt Baker**

Analyst I (K) Jason Hagler

Analyst I (K) **Brandon White**

Analyst I (K) **Lawrence Wilson**

Analyst II (L) Jane Westerfield **TEAM LEAD**

Analyst I (K) **David Harrell**

Analyst I (K) **David MacFarlane**

Analyst I (K) **Charles Jackson**

CONTRACTOR Jay Francisco

CONTRACTOR **Noah Sandoval**

IT Manager II (N) Service Desk Mgr. **Tammy Wallace**

> Analyst II (L) Herb Ankrum

Analyst II (L) **Aaron Archuleta**

Analyst II (L) Cozette Bolshaw

Analyst III (M) **Doug Brown**

Analyst III (M) **Clinton Dale**

IT Manager II (N) Service Desk Mgr. **Cheryl Baldus**

Southwest **District Support**

Analyst II (L) **Kyle Gabin TEAM LEAD**

Analyst I (K) Will Erb

Analyst I (K) Joshua Hardy

Analyst I (K) Mike Spickelmier

> CONTRACTOR Jeff Adair

Regional Support

Analyst II (L) Adam Tokai-TEAM LEAD (Coeur d'Alene)

> Analyst I (K) Caleb Smith (Lewiston)

Analyst I (K) Vacant (Idaho Falls)

Analyst I (K) **Lucas Tilley** (IDOC - Orofino)

> Analyst I (K) **Kevin O'Connor** (IDOC - Idaho Falls)

Chinden Campus Support

Analyst II (L) **Brian Ravne**

IDOC Southwest Support

> Analyst I (K) Joe Lage

CONTRACTOR Vacant

ITS Chief Of Operations – IT Manager V Jon Pope

Service Delivery Manager IT Manager IV (P) Robert Butler

DBA IV (N) Derek Wickham Systems and Infrastructure Engineer IV (N) Brigette Teets

Software Engineer IV (N) Bob Cooper Software Engineer IV (N) Vacant

GIS Analyst III Wilma Robertson

DBA III (M) Vacant Systems and Infrastructure Engineer III (M) Phillip Thomas

Software Engineer III (M) Sandhiya Rama Rao Software Engineer III (M) Michael Coe

BA (M) Scott McCuistion

DBA III (M) Daniel Howell Systems and Infrastructure Engineer III (M) Tim Korn

Software Engineer III (M) Vacant Software Engineer III (M) Bryan Lass

DBA III (M) John Mckay Systems and Infrastructure Engineer III (M) Andrew Pappas

Software Engineer III (M) Aaron Ewing Software Engineer III (M) Koni Waldron

DBA III (M) Jason Ingersoll Systems and Infrastructure Engineer III (M) Vacant

Software Engineer III (M) Jonathan Hamilton Software Engineer III (M) Rinehart Seide

DBA II (L) Manas Aryal Systems and Infrastructure Engineer III (M) Cassandra Lint

Software Engineer III (M) Vacant Software Engineer III (M) Vacant Infrastructure Manager IT Manager IV (P) John Brown

IT Manager II (N) Kevin Christensen IT Manager II (N) Zaine Tarpo

Infrastructure Engineer IV (N) Micah Chasteen Infrastructure Engineer IV (N) Estureto Alonzo Infrastructure Engineer IV (N) Nathan Lewis Infrastructure Engineer III (M) Cameron Lowe

Infrastructure Engineer III (M) Josh Maline

Infrastructure Engineer III (M) Michael Sheets Infrastructure Engineer III (M) Matt Salas Infrastructure Engineer III (M) Nicholas Schrier

Infrastructure Engineer III (M) Mac Walbuck Infrastructure Engineer III (M) Patrick McFarland Infrastructure Engineer III (M) Andy Thompson Infrastructure Engineer III (M) Chris Haener

Infrastructure Engineer III (M) Dean Phelps Infrastructure Engineer III (M) Glen Huffaker Infrastructure Engineer III (M) Travis Loyd

Infrastructure

Engineer III (M)

Josh Guille

System Administration

Infrastructure Engineer II (L) Richard Baker Infrastructure Engineer II (L) Bobby Hood

> Infrastructure Engineer III (M) Mark Burk

Infrastructure Automation ITS Chief Of Operations – IT Manager V Jon Pope

Project Manager I (N) Elizabeth Graham Project Manager I (N) Michaela Geszvain Infrastructure Engineer IV (N) Chris Wood

Infrastructure Engineer III (M) Shuyler Mample Infrastructure Engineer III (M) Almedin Mehmedovic Infrastructure Engineer II (L) Marcus Gee

Infrastructure Engineer III (M) Chris Davis Infrastructure Engineer III (M) Marko Gasevic Infrastructure Engineer III (M) Sean Parrish

Infrastructure Engineer III (M) David Witt Infrastructure Engineer III (M) Trace Devoy

VoIP Team

Project Delivery Project Delivery

Customer Relationship Management (CRM)

Service Delivery and Quality Manager IT Manager III (0) Mark French

- * Public Safety and Corrections IDOC, CI, Pardon/Parole
- * Environmental and Land Resource ISDA, DEQ, DWR, IDFG, IDPR
- * Financial Services
 DOI, Tax, Finance, PERSI
- * Administrative and Regulatory Services Vets, IIC, Labor, Liquor, VR, IDOPL, PUC

SDM Customer Agencies